

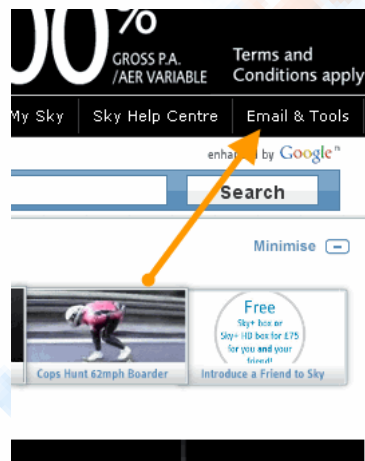
How to set up your iPhone/Ipod Touch with your Sky Emails account

The last tutorial I did got me thinking (How to connect your Ipod to a wireless network). If people were experiencing complications and problems connecting their Ipod to a wireless network, would it then not stand to reason that they would struggle as much if not more to set up their emails, especially if those emails are in their sky emails inbox. With this in mind i've now decided to make this tutorial. It is going to appear long winded, but I promise it will be well worth it.

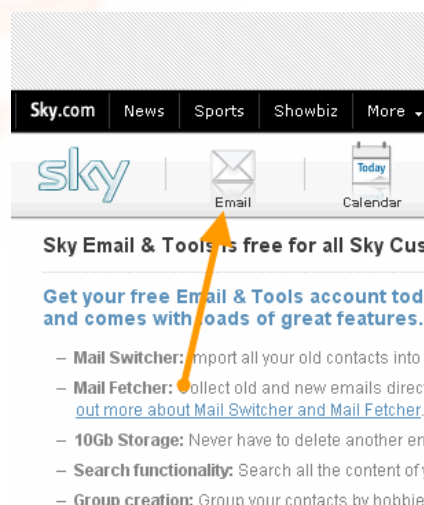
If I have the time at hand I may even look at making it into more of a video with audio to make things a little easier.

Configuring your Sky email Account for an Ipod

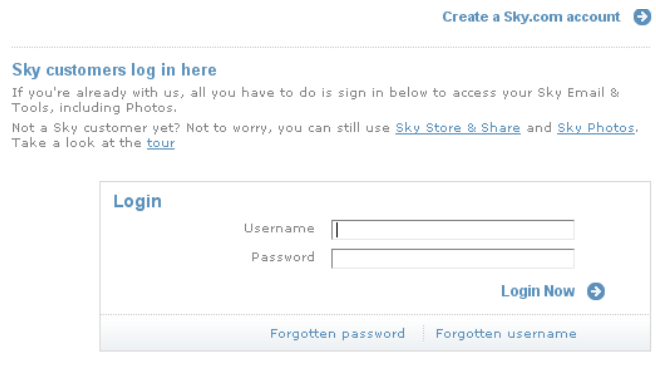
1. To start with you need to go to the sky website "<http://www.sky.com>". Once there you need to click on "Email & Tools" located at the far right on the top navigation.



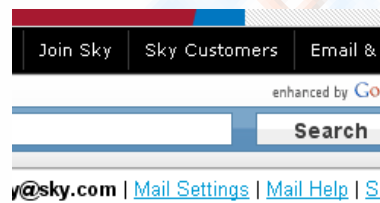
2. Once here click on the "Email" icon which should be straight in front of you.



3. You will be asked to log in using your username and password. Make sure you use the username and password of the account you are wanting to set up your emails for on the ipod.



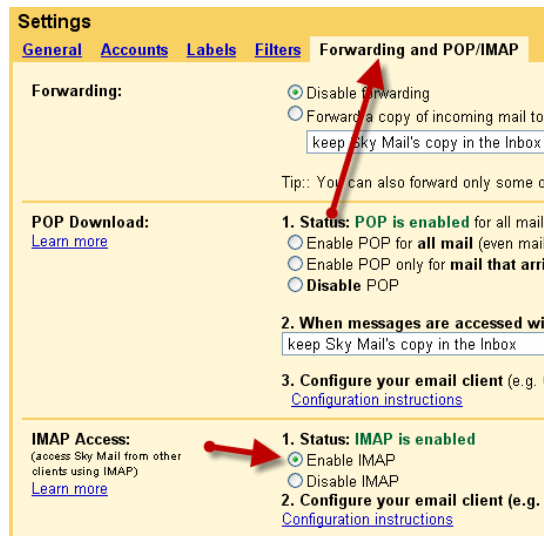
4. Once you have logged in you will see your main inbox. Near the top right you will see some links. You need to click on the one called **“Mail Settings”**.



1 - 2

Good news! You've successfully r 08/12,
come Thanks for choosing Sky B 08/12,

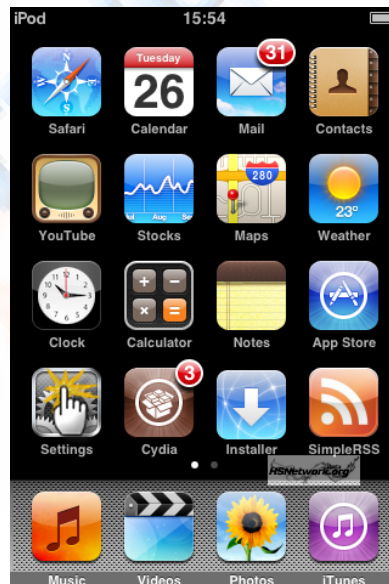
5. Within the settings screen (Inside of the yellow area) click on the last link on the right called **“Forwarding and POP/IMAP”**. Once you have done this you will notice that towards the bottom of the yellow area there is a section called **“IMAP Access”**, you will need to select the top option **“Enable IMAP”**. Once you have done this click on the **“Save Changes”** button underneath the IMAP Access section.



That is this part of the tutorial completed. For the next section you will need your Ipad, and further more it will already need to be connected via Wireless. If you haven't enabled your Ipad for wireless yet, then please my other tutorial called "How to set up Wireless on your Ipad Touch/iPhone".

Configuring the Ipad for use with Sky Emails

1. To start we need to be on the home page of your Ipad and then touch "Settings"



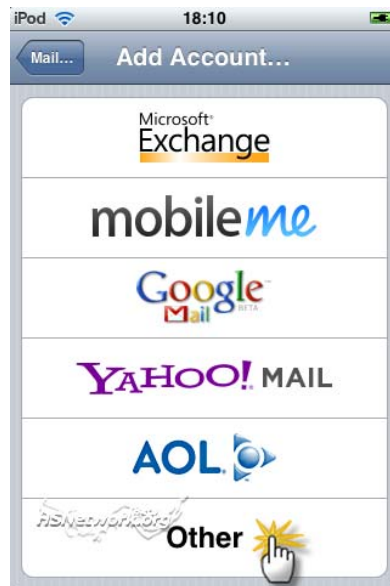
2. After we have gone into the settings screen scroll down until you see the option for "Mail, Contacts, Calendars" and touch this option.



3. Once here we need to touch the **“Add Account”** option at the top of the list.



4. You will now see a list of options, such as **“Exchange, Mobile me, Google Mail”** etc. At the bottom you will see an option for **“Other”**, you will need to touch this to set up an IMAP inbox for your emails.



5. Begin here by entering your info. **Name** (Your name as it should appear to others), **Address** (your.name@sky.com), **Password** (Your password for the email account), **Description** (this is typically auto completed but it is designed to be for you to be able to refer to the account to).



6. Once you have entered those initial Details touch the **“Return”** key located at the bottom right of the on screen keyboard. In the next screen to appear make sure that the **“IMAP”** button is selected.



7. Now we need to carry on by entering the details for the Incoming and Outgoing Mail servers. Host name for the incoming Mail server is **“imap.tools.sky.com”** and for the outgoing mail server is **“smtp.tools.sky.com”**, username is your username you use to log into the relevant email account with (Be sure to include the @sky.com at the end though!), Password (need I say more?).



8. Once you have touched the **“Save”** button at the top left you will be returned to the main mail setup page. Where you only had the option to add an account before you should now also see the account you just created. We now need to touch this to enter that account.



9. Once there scroll down to the bottom where you see an option called **SMTP**, touch this to open the screen up. We then need to enter the **“Add Server..”** screen to add a new smtp server. So touch this link now.



10. Now we need to enter the host details for the smtp server. I know we have already done this in a previous step, but for some strange reason, it asks again. In here in the future we can add further SMTP servers so that if one fails it will try the next one automatically until it finds one that works. The details should be straight forward (Host Name is **“smtp.tools.sky.com”**) and again username is your login name with @sky.com at the end.



11. Again once you have clicked on “**Save**” at the top right you will be returned to the accounts main setup page. Go back into the “**SMTP**” link and then when there at the top under Primary Server you will see the entry we just added. Touch this to enter its config screen.



12. In there we need to make sure that the outgoing settings are as in the image below (Circled in red). Username and Password are different based on your account. Remember the Server Port is **465!!!** not the default.

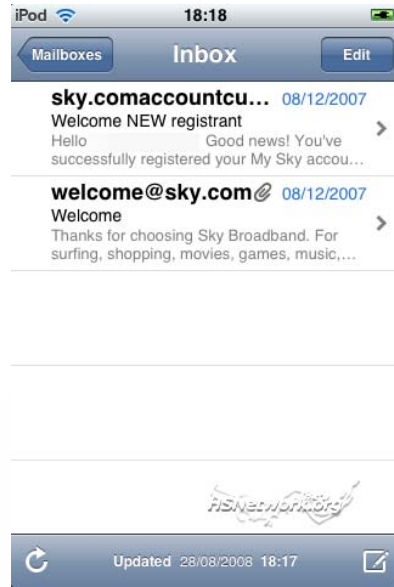
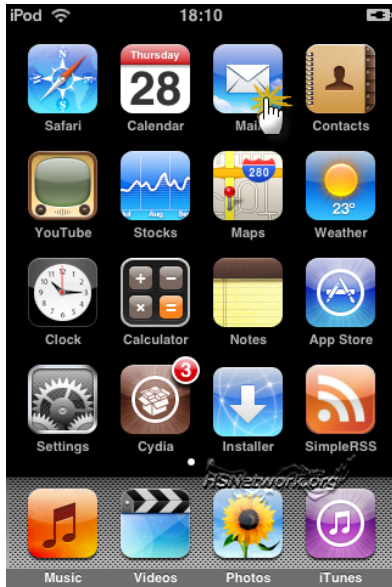


13. Once you have made sure the settings are correct touch the back button (Top left corner of the screen) twice to take you back to the mail accounts settings screen. Now touch the **“Advanced”** link located underneath the **“SMTP”** link you have just been in.

14. Scroll to the bottom and make that the settings match up to the ones in the picture below.



That's it. Now if you click on the **“Safari”** icon on the iPod home screen and take a look it should now automatically grab the headers and first 2 lines of all emails in your inbox.



I hope you have enjoyed this tutorial and further more I hope it helps many of you out there.

Please let me know what you think and feel free to make suggestions on how I could improve this tutorial.

Tom (HSNetwork).